

BPL Global LLC, dba Connected Energy

Website Privacy Policy

Last Updated: 9/23/2024

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For reasons of convenience, the words "Company", "we", "us", "our" or "ours" are used herein to refer individually and collectively to BPL Global LLC, dba Connected Energy, and its subsidiaries and affiliates, and the words "user", "you", "your" and "yours" refer to any person or entity using our Websites.

We are aware that the security of your private information from the use of our Websites is an important concern. With this Website Privacy Policy ("Privacy Policy"), we would like to inform you about our data collection procedures and how we use and protect that information. The Privacy Policy applies to our privacy practices in relation to this Website.

1. Collection and Use of Personal Information.

"Personal Information" is information that identifies you or relates to you as an identifiable individual. As you use our Website, we will collect Personal Information when you:

Apply for employment: When you apply for employment with us, we will collect your identifiers (name, email address, physical address and telephone number) and your professional or employment information (resume, cover letter, employment history, and educational history). We use this Personal Information to manage your application, to facilitate our recruitment activities, and as necessary to comply with the law.

Contact us: When you contact us, we will collect your identifiers (name, email address, and telephone number). We use this Personal Information to respond to your questions and inquiries, troubleshoot where necessary, and address any issues you may have. We may also use these identifiers to send you communications about products, offerings, or events we feel may be of interest to you. You may opt-out of these communications at any time by clicking the 'unsubscribe' link provided with each email. Please note we will continue to send you communications necessary to the Website or any assistance you request. If you have previously provided Personal Information to us, you may request to be removed from our active database of mailing lists (see the discussion below).

Utility-branded project web portals: When you register to use a web portal, we will collect your identifiers (email address(es), phone number(s) and password). We use this information to manage your access to the web portal(s) and to communicate information to you in connection with programs or services in which you have enrolled.

We may also use your Personal Information to efficiently maintain our business, to comply with the law, and for other limited circumstances as detailed in Information Access or Sharing.

2. Information Access or Sharing.

We share the Personal Information identified in this Privacy Policy: (a) with service providers who provide services on our behalf, such as those that facilitate our process transactions, operate our Websites, or contribute to our sales and marketing efforts; (b) for legal purposes, such as in response to law enforcement, courts and other government entities, if required by law, or if we reasonably believe that the law requires it; (c) to protect our business or systems and to defend against legal claims or demands; (d) to protect other

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visitors to our Websites; (e) to respond to an emergency; (f) with the Company as necessary to efficiently to carry out our business and as permitted by law; (g) with buyers, targets, or other third parties in the event we enter into a transaction that alters the structure of our organization, such as a merger, acquisition, sale, or change of control; and (h) with third parties if we undergo bankruptcy or liquidation, in the course of such proceedings.

3. Use of Cookies.

We also collect information about you automatically via cookies for added Website functionality, to conduct analytics to improve our Websites, to enhance user experience, and to diagnose and repair Website errors. Cookies are small files that may be stored on your computer. Cookies may be used as identifiers that our web-server could send to your computer in order to identify the computer being used. These cookies collect your usage information (information about your interaction with our Websites, such as pages visited, frequency of access, and time spent on each page), your location information (IP address), and your device information (hardware model, operating system, and browser). Our cookies do not track user movement once you leave our Websites, except for noting your destination address. To disable cookies and limit the collection and use of information through them, you can set your browser to refuse cookies or indicate when a cookie is being sent. Note that you may not be able to use certain features of our Websites if your web browser does not accept cookies, or your privacy settings prevent certain access.

All session cookies are temporary and expire after you close your web browser. Persistent cookies can be removed by following your web browser's directions. To find out how to see what cookies have been set on your computer or device, and how to reject and delete the cookies, please visit: <https://www.aboutcookies.org/>. Please note that each web browser is different. To find information relating to your browser, visit the browser developer's website and mobile application. If you reset your web browser to refuse all cookies or to indicate when a cookie is being sent, some features of our Website(s) may not function properly. If you choose to opt out, we will place an "opt-out cookie" on your device. The "opt-out cookie" is browser specific and device specific and only lasts until cookies are cleared from your browser or device. The opt-out cookie will not work for essential cookies. If the cookie is removed or deleted, if you upgrade your browser or if you visit us from a different computer, you will need to return and update your preferences. By clicking on the "Opt-Out" links below, you will be directed to the respective third-party website where your computer will be scanned to determine who maintains cookies on you. At that time, you can either choose to opt out of all targeted advertising or you can choose to opt out of targeted advertising by selecting individual companies who maintain a cookie on your machine.

- Association of National Advertisers opt-out registration: <https://dmachoice.thedma.org/>
- Network Advertising Initiative (NAI) Opt-Out: https://www.networkadvertising.org/managing/opt_out.asp
- Digital Advertising Alliance (DAA) Opt-Out: <https://optout.aboutads.info>
- European Union (EU) /European Economic Area (EEA) Opt-Out: <http://www.youronlinechoices.eu>

In general, you can also disable cookies by setting your browser to refuse cookies or indicate when a cookie is being sent.

4. Google Analytics.

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Our Websites use Google Analytics to conduct analytics and monitor and analyze the use of our Websites.

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Websites. To do so, Google Analytics will place a cookie on your browser or read cookies that are already there. Google Analytics may also receive information about you from applications that you have downloaded that partner with Google. Google may use and share this data in accordance with its own [Terms of Use and Privacy Policy](#). You can opt-out of Google Analytics by installing the Google Analytics [opt-out browser add-on](#).

5. Links to Third-Party Web Sites.

You may connect to third parties' websites through our Websites via hyperlinks, and the connections may or may not be obvious. We encourage our users to be aware of the varied privacy policies of websites that they visit.

6. Maintenance and Transmission of Data and Information.

Although we use reasonable efforts to maintain the privacy of your Personal Information, no security measure or modality of data transmission over the Internet is 100% secure and we are unable to guarantee the absolute security of the information we have collected from you. To protect your Personal Information, we use industry-standard commercial encryption technology to protect the data and information that you transmit to us via our Websites. Once received, Personal Information is protected from outside the Company by "firewalls," and access within the Company is generally limited to the sales, marketing, and information technology departments.

7. Children.

Our Websites are not directed at children under the age of 13. If you are younger than 13, please do not provide any Personal Information in connection with your use of our Websites. We do not collect, process or use on our Websites any information relating to an individual whom we know to be under 13 years old.

8. Your Right to Review and Modify Data and Information.

You have the option, at any time, to review and/or modify any of your Personal Information that you provide during registration, or any other voluntarily provided information. You may also remove yourself from our active databases of email lists. To do so, you should send an email to privacy@connectedenergy.com requesting that either: (a) we provide a copy of your profile of Personal Information; (b) we update or modify certain Personal Information; or (c) you be removed from our databases of active email lists. We will endeavor to comply with your request as soon as reasonably possible. To protect your confidentiality, we can only send a requested profile to the email address listed in

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the profile. In any event, our back-up files will maintain copies of your Personal Information.

9. Changes to this Privacy Policy.

We may, from time to time, make changes to this Privacy Policy without prior notice to you. You can determine if this Privacy Policy has been revised since your last visit by referring to the "Last Updated" date at the top of this page. We recommend that users of our Websites re-visit this Privacy Policy on occasion to learn of new privacy practices or changes to our Privacy Policy. If we make changes that materially affect your privacy rights, we will notify you with a prominent post on our Websites and obtain your consent, if required. Your continued use of our Websites following changes to this Privacy Policy will indicate that you accept the changes.

10. Do Not Track

We do not respond to Do Not Track (DNT) requests. To find out more about "Do Not Track," you may wish to visit www.allaboutdnt.com.

11. Comments and Questions; Opt-Out.

If you have questions or comments about this Privacy Policy, or if you would like to have any or all of your Personal Information withheld from third party organizations and companies and/or from third party service providers, please contact our offices at BPL Global LLC, dba Connected Energy, 651 Holiday Drive, Suite 400, Pittsburgh, PA 15220, Attention: Privacy Officer, or send an email to privacy@connectedenergy.com.